CultSense Learning Module 1



This CultSense Learning Module focuses on developing Cultural Sensitivity (in Travel) through Gastronomy. The lecturer can choose their own combination of learning objectives, resources, activities and assessment.

A Taste of Cultures

Developed by Goretti Silva, Carlos Fernandes

Alexandra Correia and Mariana Oliveira **Designed by** Giannella Bonilla

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Erasmus University Rotterdam

















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Overview

Learning Objectives	Resources	Activities	Assessment	
To understand what gastronomy is and its significance as a cultural element of a community	Gastronomy as a bridge for understanding local cultures (case study)	4.1 Focus Groups 4.2 Video Sessions 4.3 Field Work	5.1 Self reflection 5.2 Essay 5.3 Case study analysis 5.1 Self Reflection 5.2 Essay 5.3 Case study analysis	
To appraise how environmental and cultural aspects influence gastronomic specificities	Gastronomy as Local Identity: The Case of 'Sarrabulho' in Minho (case study)	4.1 Focus Groups 4.2 Video Sessions 4.3 Field Work		
To explore ways by which gastronomic traditions can be preserved within a contemporary and innovative context	Sensitizing young travellers for traditional food (video) Sibiu - a surprising	4.3 Field Work	5.1 Self Reflection 5.2 Essay	
To enhance appreciation for and respect towards different gastronomic traditions	destination (video)	4.1 Focus Groups 4.3 Field Work	5.1 Self Reflection 5.2 Essay	



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A TASTE OF CULTURES

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"CultSense Project."



CultSense Learning Module 1 🖊

1. Learning Objectives

After completing this Learning Module, the students will be able:



To understand

what gastronomy is and its significance as a cultural element of a community;



To appraise

how environmental and cultural aspects influence gastronomic specificities;



To explore

ways by which gastronomic traditions can be preserved within a contemporary and innovative context;



To enhance

appreciation for and respect towards different gastronomic traditions.

2. Contextualization

Gastronomy is not easy to define, as can be seen from the number of authors who have declined to attempt definition. There are difficulties in applying the term and consequently there are difficulties in the application of gastronomic values to the alimentary experiences and to the hospitality industry in general (Gillespie, 2001). Gastronomy can be perceived as a love and true appreciation of good food and wine, two of the pleasures of life which when supported by good service and jovial company help to create a truly great meal experience (Cracknell and Nobis, 1985). Gillespie (2001) adds to this definition in that gastronomy is the enjoyment of good food and good beverage, in good company.

Scarpato (2002) argues that contemporary gastronomy is culture and that gastronomy has become a medium of cultural tourism. Gastronomy is a part of the culture that cultural tourists have come to explore as such as any other aspect of the way of life of a given place. Gastronomy represents one of the most easy and available ways for not merely viewing a culture with the tourism gaze but for engaging in a cultural dialogue with a place's hosts. As such, gastronomy can be an important bridge for cultural understanding and shared experience between hosts and visitors to a particular culture. Visitors can learn about and appreciate a different culture based on travel experiences with local gastronomy. In addition to food itself, the experience of the culture that food belongs to also directs people to rural areas, regions, and countries that makes

food an essential attraction for tourism (Polat and Aktaş-Polat, 2020).

In fact, there are several elements that can be developed in the context of cultural sensitivity and awareness. On the one hand, an awareness, deeper understanding and engagement of visitors to the local culture. On the other hand, an appreciation of the diversity in which a connection between innovation and tradition is put forward.

Moreover, two different perspectives can be considered:

- The visitor perspective: The visitor would understand the food and drinks they are having, how these are prepared, what are the territorial characteristics, what is the story of this dish, how and why it became part of the tradition and how and why it is so enrooted in a certain culture;
- The host perspective: The host would consider that what is tradition, normal and even good and important for them, might not be understood by others. Hosts could then have different strategies to deal with this, which can even lead to innovation in gastronomic terms.

Tourism preferences have moved toward interest in cultural tourism, including inter-cultural experiences, and gastronomy is one of the principal elements that define any living culture (Moulin, 2000). Furthermore,



This learning module contains material with a focus on gastronomy. It features case studies on gastronomy as local identity and as a bridge for understanding local cultures.



new trends resulting from evolving attitudes of tourists place gastronomy as a vital element for exploring a given destination.

Even before the pandemic came along, the concepts of heritage and authenticity were being questioned by our youth. Cuisine influenced by tradition is losing much popularity amongst this type of consumer. The younger generations express less appreciation for culinary traditions based on cultural influences and more appreciation for more innovative cooking, aligned to special dietary preferences, particularly toward healthier eating, which we label as gourmet food and which may be referred to as masterchefisation. Whereas in culinary traditions the focus is on the culture of food, today's more ambitious cooking is about the chef and the artistry in the transformation of the food. Thus, gastronomy needs to reflect not only on its sourcing, preparation, cooking and eating, but also in broader perspectives that incorporate everything food is a part of, including tourism.

Food is an integral part of the human being. Gastronomy is a development of this need into a more complex set of actions, attitudes, tools, foods, as well as part of the cultural, social and economic fabric. Tensions and misunderstandings might arise. And sometimes talking through them is not possible. Therefore, awareness is important.

This learning module contains material with a focus on gastronomy. It features case studies on gastronomy as local

identity and as a bridge for understanding local cultures. The videos touch upon gastronomy of Sibiu (Romania) and Minho region (Portugal) and on locals living in Finland.

In this module, students will answer questions such as: "Have you experienced a situation with a different gastronomy that surprised you? In which way? Did that experience influence the way you now look at the gastronomic traditions from different traditions? What main elements of your gastronomic region stand out? Are these gastronomic elements related to the region's traditions? How can tourists' perception about local gastronomy be enhanced? How can local communities participate in this process? How can food and gastronomic experiences be communicated in order to be better understood?".



References

Cracknell, H.L. & Nobis, G. (1985). Practical Professional Gastronomy. MacMillan.

Gillespie, C. (2001). European Gastronomy into the 21st Century, Butterworth Heinemann.

Moulin, C. (2000), Gastronomy and tourism: Must every tourist wish be our command? *The Tourist Review,* 55(1), 19-24. https://doi.org/10.1108/eb058326

Polat, S. & S. Aktaş-Polat (2020), Transformation of Local Culinary through Gastronomy Tourism, Sosyoekonomi, 28(43), 243-256.

Scarpato, R. (2020). Gastronomy as a Tourist Product: The Perspective of Gastronomy Studies. In G. Richards A.M. Hjalager (eds.), *Tourism and Gastronomy*, Routledge.



3. CultSense Resources

For the development of the module, the following CultSense resources are suggested:



Gastronomy as a bridge for understanding local cultures



Summary: This case study focuses on the local gastronomy perception of visitors. Through an analysis of Catalan gastronomy (Spain), including its traditional dishes and products of local cuisine, the aim is to show how gastronomy is integrated into local culture. Gastronomy is part of the cultural heritage of a destination and is part of the identity of the place, how do visitors perceive this fact? Can gastronomy act as a bridge to present the local identity and traditions? How to make the visitor aware of the traditional values of the local cuisine? The present case

study compares the perception of local gastronomy of local students with the perception of international students visiting and experiencing Catalan gastronomy for the first time.

Aulet, S., Rodrigues, G. F. & Majó, J. (2022). Gastronomy as a Bridge for
Understanding Local Cultures. In Engberg, M., Björkroth, P.
& Marques, L. (2022). Creating Cultural Understanding Through
Travel. CultSense Case Collection (pp. 28–37). Arnhem:
ATLAS / CultSense Project. https://www.cultsense.com/
academicpublications/casestudies/



Gastronomy as Local Identity: The Case of 'Sarrabulho' in Minho

Summary: This case study focuses on Minho's gastronomy, particularly the peculiar speciality 'Sarrabulho', and how traditional food can simultaneously enable preserving local traditions and allow tourists to have a positive and memorable experience.

Local gastronomy and peculiar traditions are not always easily understood by outsiders and foreigners. Therefore, if not to be appreciated, at least to be understood and respected, efforts must be made to explain its origins and to celebrate its role as part of local culture.

How can we communicate food culture and gastronomic experiences so they can be better appreciated by tourists/foreigners? How can tourists' perception of local gastronomy be enhanced? What features should be included in a gastronomic experience? What characteristics determine a gastronomic region?

If a region aims to be acknowledged and respected by its gastronomy, conditions must be created to facilitate its perception and enhance tourists' experience. The case study highlights the relevance of storytelling when communicating culinary traditions and local food, and suggests some initiatives which are believed would improve tourists' perception of gastronomy.

Silva, G., Correia, A., Fernandes, C. & Oliveira, M. (2022). Gastronomy as
Local Identity: The Case of Sarrabulho in the Minho.
In Engberg, M., Björkroth, P. & Marques, L. (2022).

Creating Cultural Understanding Through Travel. CultSense
Case Collection (pp. 38–44). Arnhem: ATLAS / CultSense
Project. https://www.cultsense.com/academicpublications/casestudies/





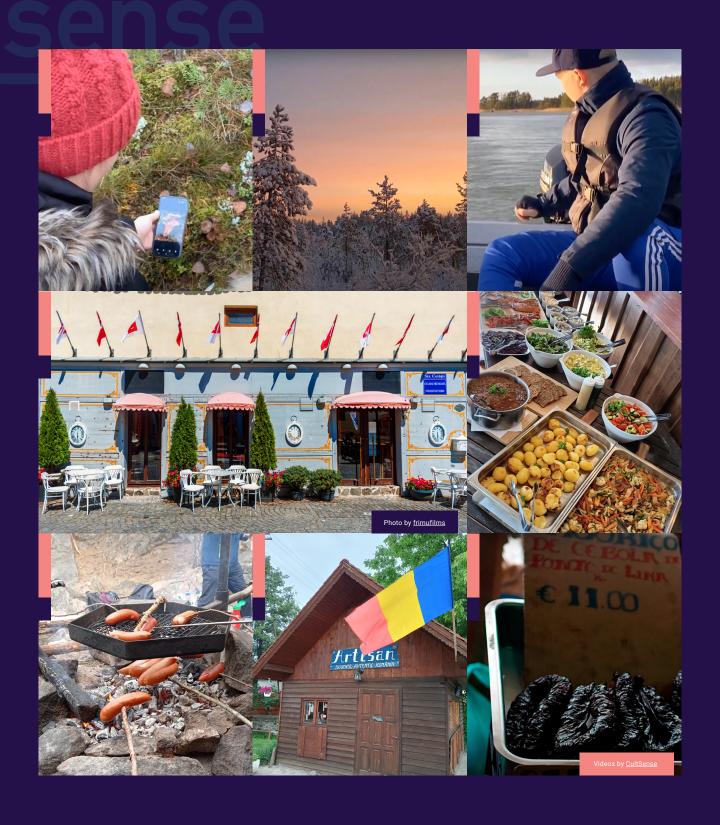
If a region aims to be acknowledged and respected by its gastronomy, conditions must be created to facilitate its perception and enhance tourists' experience.



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Videos 🖊

CultSense Resources





Sensitizing young travellers for traditional food (WATCH HERE)

Summary: Filmed in Ponte de Lima (Northern Portugal) in 2021, the video invites the viewer to learn about gastronomic traditions and local foods of the region. The video invites a reflection on roots and identity, which are not always evident for visitors, explaining the importance of meat and Sarrabulho in particular, for rural areas. The video presents a perspective of students from the Instituto Politécnico de Viana do Castelo (IPVC) in dialogue with scholars, and culture and tourism stakeholders. Music is also from a local folk musician.



The City of Sibiu, a surprising destination (WATCH HERE)

Summary: This video aims to be an open door to what it means to be a European tourist city that offers tourists a multitude of events starting with the cultural, gastronomic, etc. and ending with the artistic ones. Events with FITS, Sibiu - European gastronomic region, the International Photography Festival, Sibiu International Street ART Festival are presented in accordance with what the new challenges of COVID entailed. In the second part, we can see an interesting dialogue between 2 students who are concerned with discovering opportunities to spend their free time in Sibiu and how they can do so safely against the COVID pandemic.



Living Like a Local in Finland (WATCH HERE)

Summary: Some things in Finnish culture and traditions, like ice-swimming, can seem a little odd to foreigners but if you want to learn to live like a local and understand more about the Finnish culture, plunge right in. This video was created by a group of students from Finland and Germany. They wanted to explore some aspects of the life of a local in Finland and they focused on the following: picking mushrooms, fishing, experiencing a traditional Finnish sauna and exploring some magic in Lapland.





In this section, detailed and specific guidelines to specific learning activities and to promote students' interaction with each other, will be presented. The purpose and importance of each activity needs to be made clear to students and the content of the module needs to be explained and connected to the learning objectives.

Therefore, for this module the following activities are suggested:

- 4.1 Focus groups
- 4.2 Video sessions
- 4.3 Field work

4.1 Focus groups /



Focus groups, including Erasmus students (if possible): encourage students to research the gastronomic offer and its origins; explore how to translate/explain gastronomy to visitors/tourists.

Duration: 45 minutes Preparation: None

Step 1

Step 2 -Step 3

Possibility to start with the presentation of one of the videos or case studies; or invite people with experiences in different countries to share cultural differences and advice about avoiding disrespectful behaviours when it comes to food culture (storytelling); or invite students who were studying abroad to share their experiences when they were in different countries for the first time;

Divide the students into small groups (5-6 students). Each group should have a spokesperson and someone

who takes notes;

Students should reflect on the questions proposed below;

Topics for

discussions:

Step 4

a plenary session.

 Have you experienced a situation with a different gastronomy that surprised you? In which way? Did that experience influence the way you now look at the gastronomic traditions from different traditions?

• What main elements of your gastronomic region stand out? Are these gastronomic elements related to the region's traditions?

Discuss the results of all the groups in

Alternatively, depending on the time available, groups of questions can

Note: If it is a small group of students, you may choose to have an open discussion.

be formed and the groups can rotate, keeping one person for continuity.

4.2 Video sessions



Preparation: Before the class, students are asked to fill a questionnaire about a specific place's gastronomy (e.g. to get their first impressions/perceptions about this place's traditions). An example of a questionnaire is in the appendix.

Duration: 45 - 120 minutes

Step 1 ____

Showcase national/regional gastronomy through videos. Films where gastronomy has an important role, for example, "Eat Pray Love", analysing how food is presented. Food is presented, sometimes, from a stereotyped point of view that afterwards can be discussed and analysed. Videos of countries/regions that are promoting their gastronomy and of others' perceptions before and after visiting countries.

OR. . . Students brainstorming before watching the videos (or analysing the case studies) focused on what they know about local traditions. In the case of the "Sensitizing young travellers for traditional food", they can identify positive and negative behaviours to use this information to make suggestions on how negative behaviours should be avoided and positive should be adopted; to propose guidelines on how traditions could be communicated to tourists.

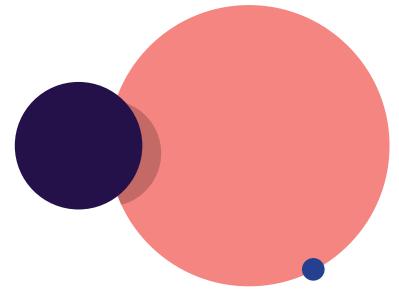
Step 2

After watching the videos, students are asked to fill the questionnaire again.



Step 3

Discuss if and how their preconceptions changed. You can show the students results of the questionnaire.





4.3 Field work /



Duration: Activity-dependent

Preparation: None

Step 1 — Step 2 — —

Step 3

Exploratory visits (autonomous or guided with storytelling) to local markets, restaurants, and cooking workshops with chefs acknowledged as innovative. These visits will also allow students to get knowledge about and contact with traditions, landscape, crafts. wine:

impressions and experiences;

During the visit, students can be After the visit, a short group discussion asked to observe the behaviour of can be organised to facilitate brief other visitors and reflect on their own individual reflections (max. 500 words) from students in which they explore the differences in their experiences and observations.

In Case this activity cannot be done outside of the classroom and depending on the time available, an alternative in-door activity can be: Tasting local products/ dishes in the class, where students bring local/regional products and present them to the class. If there are international students in the group or even students from different cultural backgrounds, a practical session on sharing local gastronomy can be organised in collaboration with local traditional restaurants. Each student can be asked to prepare a traditional recipe of their country or region of origin.

Students present the different recipes, explaining the key information/history of the dish, the ingredients used and how this relates to local cultures.

At the end of all presentations, the food can be shared and tasted.



Learning Module 1

5. Assessment

5.1 Self-reflection

A reflection on how visitors can adapt to a different gastronomic culture, providing examples/suggestions derived from the discussion/ own experience. This method of assessment can include the creation of a portfolio by the student and an

Assessment rubric: see appendices

In Order to assess the achievement of the different learning objectives, please choose one or more of the assessment forms, depending on the type of class, the activities employed and assessment needed.

5.3 Case study analysis(critical reading and writing)

Preparation: Prepare and understand the case study (cf. Resources).

Process: In a case study analysis, there should be 3 main points addressed:

- The challenge(s) description,
- · Possible solutions,
- Outcomes (real and/or foreseen).

5.2 Essav

Students individually write an essay in which they propose guidelines on how traditions could be communicated to tourists; Tensions in gastronomy experiences: how to deal with diverse perceptions and sensibilities? Students could also present on how gastronomy and gastronomic experiences have been approached in the literature. This method of assessment can include the creation of a portfolio by the student and an oral presentation.



Students should deliver the analysis in a paper/report format with several components:

- Description of the problem;
- Possible ways out;
- · Results and/or forecasts.

An oral presentation can also be included.





Structure guideline for the case study:

Introduction

Identify the key problems and issues in the case study;

Background

Set the scene: background information, relevant facts, and the most important issues;

Evaluation of the Case

Outline the various pieces of the case study that you are focusing on; Evaluate these pieces by discussing what is working and what is not working; State why these parts of the case study are or are not working well.

Proposed Solution/Changes

Provide specific and realistic solution(s) or changes needed. Explain why this solution was chosen. Support this solution with solid evidence, such as: Concepts from class (text readings, discussions, lectures); Outside research; and Personal experience (anecdotes).

Recommendations

Determine and discuss specific strategies for accomplishing the proposed solution. If applicable, recommend further action to resolve some of the issues. What should be done and who should do it?



6. To explore

Videos 🖊

Gaston Acurio, TED talk 'Can home cooking change the world?'

(WATCH HERE)

Aparna Pallavi, TED talk 'Why we need to reclaim vanishing food cultures'

(WATCH HERE)





Sean Sherman, TED talk, 'Why aren't there more Native American restaurants?'

(WATCH HERE)



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6.2 References

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6.3 Other documents

Online interviews & travel blogs: have a look at online travel blogs and other sources, and analyse what topics and themes are brought up by the writers. How are the food cultures of different cultures described?

Local initiatives: review different local initiatives, in which locals provide dinners for guests. Students can have a look at their local examples. For inspiration, they can have a look at these initiatives from Portugal:

Portuguese Table (www.portuguesetable.com)

Website on which local hosts introduce visitors to Portuguese cuisine and host dinners.

Eat with locals (www.eatatalocals.com/en)

Website where local chefs advertise their living room restaurants



6.4 Films, documentaries & series

Archer, Dane and Jon Silver. (2000). A World of Food: Tastes & Taboos in Different Cultures.

Documentary that examines some of the attitudes that make food a fascinating focus of powerful cultural and individual differences. In this film food choices are divided into 7 primary categories and a variety of individuals from various cultures and ethnic and religious affiliations are interviewed concerning what they are willing to eat and why.

Nosrat, Samin. (2017/2018). Salt Fat Acid Heat (Book and Netflix series)

Documentary series in which cook Samin Nosrat explores the four essential elements ok cooking: salt, fat, acid, and heat, by travelling to four different locations: Mexico, Japan, Italy, and the USA.

Gelb, Davis. (2015). Chef's Table. Netflix

Chef's table is a Netflix documentary series on focusing on renowned chefs from different countries all over the world. You'll learn about each chef's philosophy and approach to cooking.

Bourdain, Anthony (2005). No reservations. Travel Channel. Parts also available on Netflix/Hulu. Documentary series on food and travel, hosted by the late Anthony Bourdain.



6.5 E-book: "Creating Cultural Understanding Through Travel: CultSense Case Collection"

Engberg, M., Björkroth, P. & Marques, L. (2022). Creating Cultural Understanding Through Travel. CultSense Case Collection. Arnhem: ATLAS / CultSense Project. https://www.cultsense.com/ academicpublications/casestudies/



6.6 YouTube channel "CultSense Project" (m





7. Appendices

Appendix A /



CultSense Tastes of Culture Questionnaire (Example)

Note: This questionnaire is free to use, however acknowledgement to the CultSense project should be included. You can use different platforms such as Survey Monkey, Google Forms, Qualtrics, etc. You might want to check the use of such tool with the Ethics Committee of your university.

Q1 When you hear the word "Portugal", what is the first			□ В	Beach / L	akes /						
thing that comes to your mind?			V	Vater So	urces						
Q2 How strong is your intention to visit Portugal, from 0 -			Q5 Which of the following images do you associate the								
Not at all to 10 - Definitely visit			most with Portugal?								
			-								
Q3 Ha	ve you ev	er travelled to	Portug	al?	(6 images with different landscapes were used)						
	0	No, never			Q6 In your opinion, which of the following attitudes would						
	0	Yes, 1 time			you expect from local people in Portugal?						
	0	Yes, 2 or 3 til	mes								
	0	Yes, more th	an 3 tin	nes		1	2	3	4	5	
	Ο	Yes, I consid	er mys	elf a regular visitor	Politeness	0	0	0	0	0	Rudeness
		(nearly every	year)		Friendliness	0	0	0	0	0	Unfriendliness
					Treat me like a local	0	Ο	0	0	0	Treat me like an outsider
Q4 Based on what you know at this moment, which words			Understand my attitudes	0	0	0	0	0	Would not understand my		
would you use to describe Portuguese culture? Select all			and beliefs						attitudes and beliefs		
that app	oly.				Love and affection	0	0	0	0	0	Hatred and violence
					Trust	0	0	0	0	0	Distrust
	Traditio			Kissing	Tolerance	0	Ο	0	0	0	Intolerance
	Moderi	1		Handshaking							
	Warm Partying			Q7 Which pictures would you associate with Portugal? Select all that apply.						Portugal?	
	Cold Eating & drinking										
	Rural Urban			Sport Religion							
			(6 different images related to food and drinks were chosen,								
ExcitingSpiritualityBoringExotic		including traditional dishes and fast food)									
	Advent	uro		Uninteresting							
	Quietne			Cosmopolitan							
	Histori			Open							
П	Nature			Close							
	Hataic			0.000							

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Appendix B

Assessment Rubric Essay

Each teacher should define the structure and criteria for writing and assessment. Below is a suggested assessment rubric.

Criteria	Excellent	Good	Sufficient	Fail
	The essay is a very well-	The essay is a	The essay is a sufficient	The essay is a poor
	constructed argumentative	well-constructed	argumentative piece.	argumentative piece.
	piece.	argumentative piece.		
The topic/problem at hand	The topic is clear and very	The topic is clear	The topic is clear and	The topic is not clear
should be clear and relevant	relevant to the field of	and very relevant to	relevant to the field of	or not very relevant
within the field of tourism	tourism studies.	the field of tourism	tourism studies.	to the field of tourism
studies.		studies.		studies.
	The arguments are	The arguments are	The arguments are	The arguments are
	excellent, and very clearly	solid, and well-	sufficient and mostly	poor and often not
The arguments are clearly	articulated, connected	articulated, connected	relevant. Arguments	relevant. Arguments
articulated and relevant.	and relevant.	and relevant.	sometimes lack	lack articulation
			articulation between	between them.
			them.	
Academic sources are used	Academic sources are	Academic sources are	Academic sources	Academic sources are
sufficiently, relevant and	very relevant and used	mostly relevant and	are relevant and used	somewhat relevant but
temporally representative to	profusely in a well written	used well.	sufficiently.	insufficient to back up
backup arguments, analysis,	text that is articulated in			the arguments.
recommendations.	all its parts.			
		The text is mostly	Connections between	Connections between
The text is clearly articulated in		well articulated.	some parts could have	the different parts of
•		Connections between	been improved.	the text are poor.
all its parts.		some parts could have		
		been improved.		
The conclusions are thorough	Conclusions are strong	Conclusions are well	Conclusions are	Conclusions are poor
and in line with the rest of the	and totally in line with the	done and in line with	sufficient and mostly in	and not fully aligned
	previous parts.	the previous parts.	line with the previous	with the previous
text.			parts.	parts.
	Writing style is	Writing style is	Writing style is	Writing style is rather
	appropriate, grammar and	appropriate, grammar	mostly appropriate.	poor or inappropriate.
	spelling are excellent, and	and spelling are	Sometimes there are	There are grammar
Max. 1500 words	references complete. It	mostly well done, and	grammar and spelling	and spelling mistakes,
(plus references).	respects the word limit.	references complete.	mistakes and some	as well as mostly
		It respects the word	incomplete references.	incomplete references.
		limit.	It respects the word	It fails to respect the
			limit.	word limit.



Appendix C 🥒



Assessment Rubric Oral presentation

Element	Criteria	Points (100)		
	Relevant topic for			
Topic and relevance	analysis, critical	20		
Topic and relevance	assessment of the case	20		
	chosen.			
	Quality of the analysis,			
	convincing interpretation			
	of the problem, logical			
Analytical depth	and coherent arguments,	50		
	integration of different			
	perspectives, references			
	to existing studies.			
	The arguments are			
	excellent, and very clearly			
Discussion points	articulated, connected	20		
	and relevant.			
	Academic sources are			
	very relevant and used			
Form	profusely in a well written	10		
	text that is articulated in			
	all its parts.			

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Appendix D



Assessment Rubric Case Study

Each teacher should define the structure and criteria for writing and assessment. Below is a suggested assessment rubric.

Criteria	Excellent	Good	Sufficient	Fail
	The case study is a very	The case study is well-	The case study is	The case study is poor.
	well-constructed text.	constructed.	sufficient.	
The topic/problem at hand	The topic is clear and very	The topic is clear and	The topic is clear and	The topic is unclear
should be clear and relevant	relevant to the field of	relevant to the field of	somewhat relevant	and fails to justify
within the field of cultural	cultural management.	cultural management.	to the field of cultural	its relevance to
			management.	the field of cultural
management.				management.
	The case is described in	The case is described	The case is sufficiently	The case is
The case is clearly described	an excellent way and it is	in a strong way and it	described, although	insufficiently
and relevant.	very relevant.	is relevant.	some important details	described, lacking
			are missing.	important details.
	Academic sources are	Academic sources are	Academic sources	Academic sources are
Academic sources are used	very relevant and used	mostly relevant and	are relevant and used	somewhat relevant but
sufficiently to illustrate and	profusely to illustrate and	used well to illustrate	sufficiently to illustrate	insufficient to illustrate
analyse the case at hand.	analyse thoroughly the	and analyse.	and analyse.	and analyse the case.
	case at hand.			
	The text is very well	The text is mostly well	The text is sometimes	The text is poorly
The text is clearly articulated in	written and is very	written text and is	poorly written and	written and parts
all its parts.	articulated in all its parts.	articulated in most of	parts are not always	are not always well
		its parts.	well articulated.	articulated.
	Conclusions are strong	Conclusions are well	Conclusions are	Conclusions are poor
The conclusions are thorough	and totally in line with the	done and in line with	sufficient and mostly in	and not fully aligned
and in line with the rest of the	previous parts.	the previous parts.	line with the previous	with the previous
text.			parts.	parts.
	The case study includes	The case study	The case study	The case study fails
	2-4 questions that are	includes 2-4 questions	includes some	to include questions,
The case study includes 2-4	critical and relevant and	that are relevant and	questions, but these	or these are not very
questions for debate.	reflect very well the topics	reflect well the topics	are not very relevant to	relevant to the topics
	approached in the case.	approached in the	the topics approached	approached in the
		case.	in the case.	case.
	Writing style is	Writing style is	Writing style is	Writing style is rather
	appropriate, grammar and	appropriate, grammar	mostly appropriate.	poor or inappropriate.
	spelling are excellent, and	and spelling are	Sometimes there are	There are grammar
Max. 2000 words	references complete. It	mostly well done, and	grammar and spelling	and spelling mistakes,
(plus references).	respects the word limit.	references complete.	mistakes and some	as well as mostly
,		It respects the word	incomplete references.	incomplete references.
		limit.	It respects the word	It fails to respect the
			limit.	word limit.
			mint.	WOLU IIIIII.



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